



C. Edward Acker  
Chairman of the Board

December 28, 1982

Ms. Wendy Knecht  
c/o Pan Am, Crew Mail Box  
Flight Service Base - LAX

Dear Wendy:

It is a pleasure to write to you about another fine performance as indicated in the enclosed letter from Mr. Henry L. Brandon.

Obviously you are the type of employee who is dedicated. My sincere thanks, Wendy, for doing your job so well.

Sincerely yours,

A handwritten signature in blue ink, appearing to read "Ed Acker".

C. Edward Acker